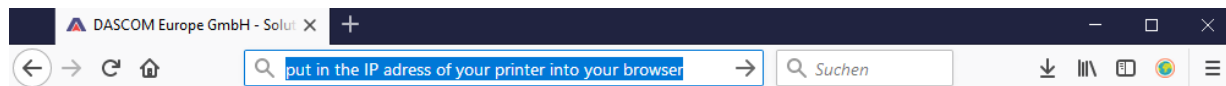


How to do a firmware update using the web panel



Go to the printer's web panel by entering in the IP address of your printer into your browser

WebPanel T2265+

Getting Started

Welcome to WebPanel. From here it is possible to see the status of the T2265+ printer as well as configure some of the printer options. The right side of this window contains information and current status of your printer.

Printer T2265+

- Printer Status
- Printer Configuration
- **Printer Actions**

TallyCOM Printserver

- TallyCom Status
- Advanced Configuration



Select **Printer Actions**

WebPanel T2265+

Actions

Select From The Options Below

Actions

- Load Configuration
- Save Configuration
- Retrieve Configuration From Printer
- Send Configuration To Printer
- Report
- Reset Printer
- Panel Lock On/Off
- **Download Firmware**

Then click on **Download Firmware**

WebPanel T2265+**Printer Firmware Download**

Welcome to the Printer Firmware Download page. There are some things to keep in mind when updating the printer's flash memory.

Make sure you have a file that is compatible with this printer model.

You may wish to perform the [Retrieve Configuration From Printer](#) procedure before loading new firmware. Once the firmware update is complete, you can then perform the [Send Configuration To Printer](#) procedure to restore all printer configurations.

Be sure to place the printer in the online state using the [State](#) link to the right.

After the file has been downloaded to the printer, you will temporarily lose contact with the printer. You should be able to re-establish contact with the printer after several minutes.

In the event of a power loss during the "critical" flash process, recovery must be performed by downloading the firmware through the parallel port.

The Printer Firmware Download process performs error checking on the downloaded file, before updating the printer's flash memory. File format, S-Record checksums, and file termination are all verified. If you encounter a problem, make sure you are selecting the correct file and version. If the problem persists, contact Dascom Technical Support for assistance.

[Continue](#)[Printer Actions Page](#)

Then **Continue**

WebPanel T2265+**Download Firmware**

Select the file and press the send button. Once the send button is selected, the file will be transmitted to the printer. This may take a few minutes before a response can be returned and the printer reset, so do not reselect and send the file until after the response appears.

Filename [Have Disk...](#)

[Refresh](#)

[Printer Actions Page](#)

Click on **Have disk...** and choose the firmware file to Upload to the printer

WebPanel T2265+

Download Firmware

Select the file and press the send button. Once the send button is selected, the file will be transmitted to the printer. This may take a few minutes before a response can be returned and the printer reset, so do not reselect and send the file until after the response appears.

Filename

[Refresh](#)

[Printer Actions Page](#)

Tally®

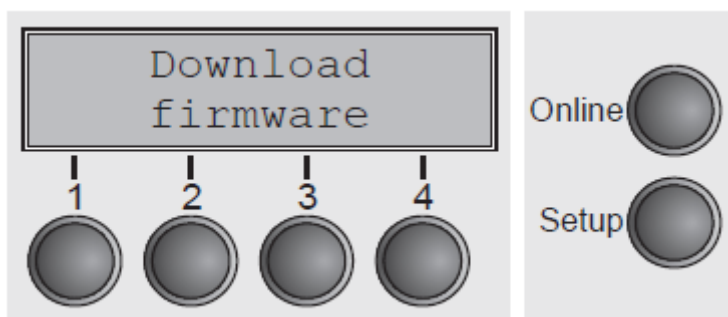
Printer Status

Printer:	T2265+
Online Status:	Online
Processing State:	Idle
Loaded Menu:	Menu 1
Status / Error:	Tear paper off
Firmware:	ID:70361 PRG
Serial No:	93015616
Asset No:	
Fb. No:	930F09199
Panel Lock OFF	

[TallyCom Status](#)
[Virtual Control Panel](#)

Click on **Send**

The printer will show on the LCD **Download Firmware**



After the process is finished the printer will do a restart.